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Ziff-Davis Interactive, publisher of the Support On Site CD series, will make available through Apple, at no additional subscription cost, a Support Information System compatible version of Ziff's Support On Site product. This special offer will be made available to all subscribers who purchase Support Professional through September 30, 1996. This CD will be released bimonthly throughout 1996. Order today to receive maximum benefit from this special subscription offer.

Support Professional Solution Series—Pricing

500 Series*		Apple Price
M3845LL/A	501 Solution	\$2,000
M3846LL/A	503 Solution	\$3,200
M3847LL/A	505 Solution	\$4,000
M3844LL/A	500 Access Module	\$650

700 Series		
M3849LL/A	701 Solution	\$3,400
M3850LL/A	703 Solution	\$4,500
M3851LL/A	705 Solution	\$6,200
M3848LL/A	700 Access Module†	\$975

†only orderable w/701,703, or 705 solutions

Component Extensions & Upgrades

M3854LL/A	Support Information System/Server Kit	\$1,400
M3852LL/A	Apple Skill Module Library	\$350
M3855LL/A	Skill Module Developer Kit	\$400
M3853LL/A	SP Escalation Line/Extended Hours	\$1,000

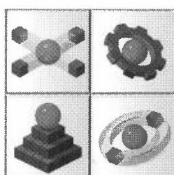
Mon-Fri; 7am-1am Central Time Coverage

Promotional CD subscription ends September 30, 1996. *Support Professional 500 Series offerings are designed to complement the technical response services of your chosen provider—technical assistance from Apple is not included with these offerings. Apple recommends you review your technical response needs with your chosen provider before purchasing a 500 Series offering to ensure your provider has escalation access to Apple, that your provider can support installation and use of Support Professional components, and that the level of response will meet your needs.

How to order

When you purchase your Support Professional Solution Series offering, you will initially receive a Subscription Activation Box, containing activation instructions. Instructions include details on the information you will need to provide and the toll free number for subscription activation. You will receive your Support Professional components within two to three business days of subscription activation. Use of this Subscription Activation Box ensures subscription items are sent directly to you (versus a warehouse); that we have the information necessary to customize services to your needs; and offers budget cycle flexibility for those who wish to purchase now but delay the start of their subscription for up to 60 days.

Call 1 800 745-2775 Monday through Friday



Support Professional
Solution Series