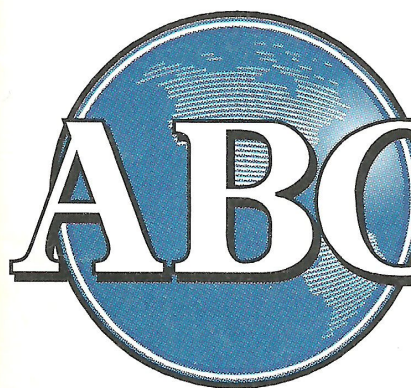




WORLD
REFERENCE™

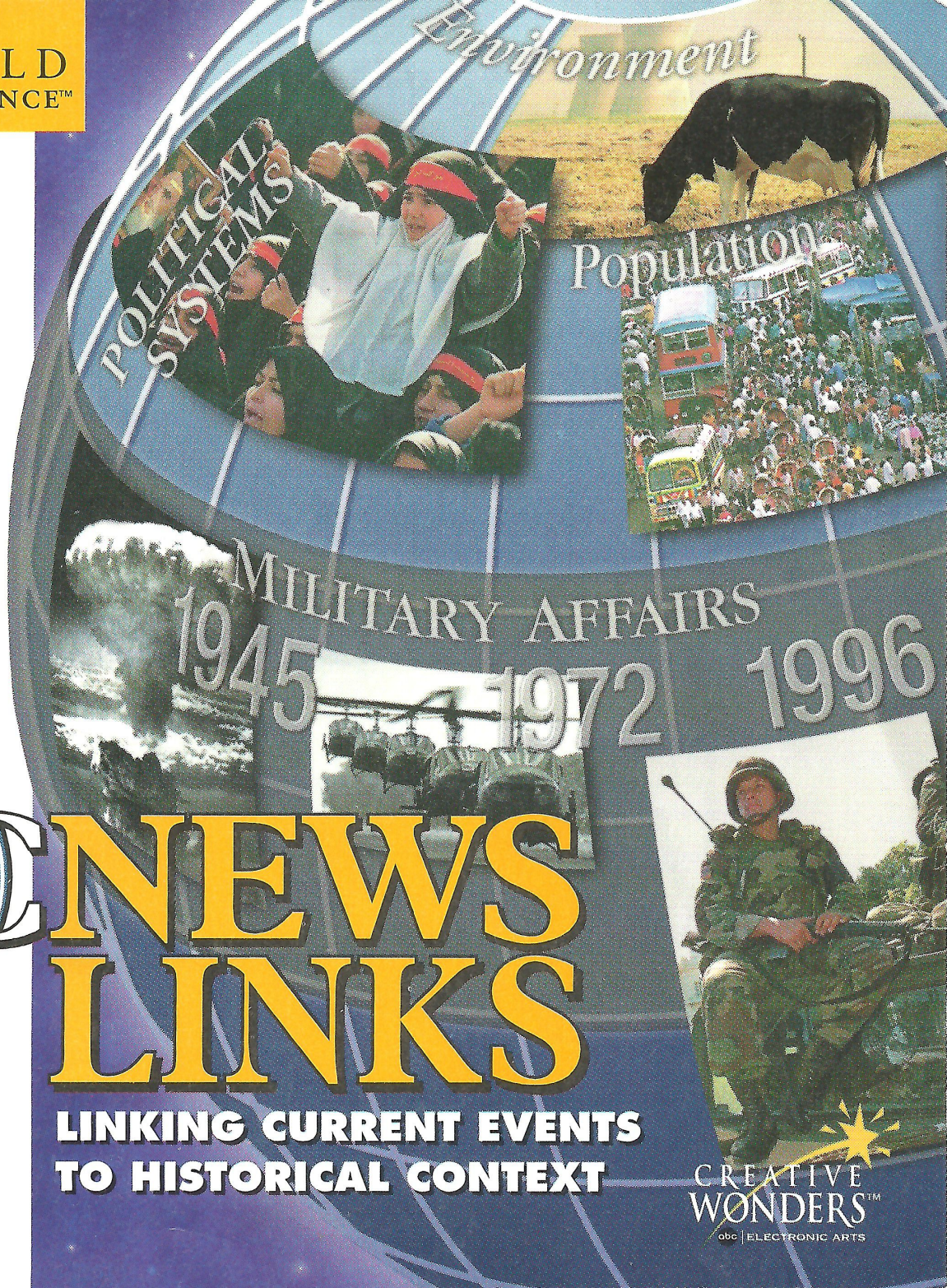
User's Guide



ABC NEWS LINKS

LINKING CURRENT EVENTS
TO HISTORICAL CONTEXT

WINDOWS® &
MACINTOSH CD-ROM



CREATIVE
WONDERS™
abc | ELECTRONIC ARTS

ABC NewsLinks: The Current Events Resource 1.0

Installation and Troubleshooting Guide

This section provides information you will use to install and run *ABC NewsLinks: The Current Events Resource 1.0* on your system, as well as troubleshooting tips for any problems you may experience along the way. For additional information and help on how to use this product, please launch *ABC NewsLinks: The Current Events Resource 1.0*, and choose "ABC NewsLinks Help..." from the Help menu.

Minimum System Requirements

IBM PC or Compatible

CPU: 486

Memory: 8MB RAM

CD-ROM Drive: Double-Speed

OS: Windows 3.1 & DOS 5.0; Windows 95

Display: Super VGA, 640x480, 256 Colors

Sound Card: SoundBlaster-Compatible

Macintosh

CPU: 68030, 68040 or PowerPC

Memory: 4.5 MB Free RAM

CD-ROM Drive: Double-Speed

OS: System 7.1

Display: 640x480, 256 Colors



This product has been rated by the Entertainment Software Rating Board. For information about the ESRB rating, or to comment about the appropriateness of the rating, please contact the ESRB at 1-800-771-3772.

Getting Started

Macintosh

We recommend turning off Virtual Memory and quitting any other applications before starting *ABC NewsLinks*.

1. Insert the CD into the CD-ROM drive. The *ABC NewsLinks* window appears.
2. Copy the *ABC NewsLinks* folder onto your hard disk.
3. You have the option of using 'WonderLink', your online link to getting daily news updates. To use this optional feature, you need America Online 2.6 or later. You can easily install America Online by clicking on "Install AOL v 3.0" on the CD and following the instructions on screen.
4. To start the program, open the *ABC NewsLinks* folder on your hard disk, and double-click the ABC NewsLinks icon.
5. When installation is complete, follow the instructions for registering by clicking 'Register Now' when prompted. You may also click 'Register Later.'

NOTE: *ABC NewsLinks: The Current Events Resource* requires Quicktime 2.1, Sound Manager 3.1, and Apple CD-ROM 5.1.1 to run. If the program does not find the latest version of these extensions on your computer, it will offer to install them for you.

Windows®

Installing ABC NewsLinks

1. Turn on your computer and start Microsoft Windows.
2. Insert the *ABC NewsLinks* CD into your CD-ROM drive.

3.
 - If your computer has Windows 3.1, in the Program Manager, select "Run" from the File menu.
 - If your computer has Windows 95 with Autoplay, skip to step 5.
 - If your computer has Windows 95 without Autoplay, click the Start button on the Taskbar and select "Run."
4. In the Command Line box, type "d:\setup," then click OK. (If your CD-ROM drive is not drive D, substitute the appropriate drive letter.) The *ABC NewsLinks* setup window appears.
5. From the *ABC NewsLinks* setup window, click the Install button. The Creative Wonders Install window appears showing the default installation path.
6. To install *ABC NewsLinks* to the default directory (C:\ABCNEWS), just click NEXT. Or you can enter a different directory and/or drive by clicking on the Browse button.
7. The Installation window lists three Installation Options. The size of each option is indicated to the right of the option name. We recommend that you install all of the options listed, in addition to the required minimum install. If you need to conserve space on your hard disk, you can click on a check mark to un-check an option so that it will not be installed. You cannot run *ABC NewsLinks* without installing the minimum required installation.
8. You have the option of using 'WonderLink', your online link to getting daily news updates. To use this optional feature, you need to install the latest version of America Online by checking AOL as an install option and following the instructions on screen. If you already have America Online, you need to have AOL version 2.5 or later.

9. Click the NEXT button to install the selected options to your hard disk. When installation is complete, follow the instructions for registering by clicking 'Register Now' when prompted. You may also click 'Register Later.'
10. When the setup window re-appears, we recommend that you click the README button to read program updates, REGISTER to register your copy of *ABC NewsLinks*, START to begin exploring the ABC NewsLinks program or QUIT to return to Windows.

NOTE: for Windows 3.1 systems: *ABC NewsLinks: The Current Events Resource* requires Video for Windows 1.1 or higher. If the installation program does not find the latest version of Video for Windows on your system, it will offer to install it for you.

To Start ABC NewsLinks for Windows:

We recommend quitting any other applications before starting *ABC NewsLinks*.

1. Insert the *ABC NewsLinks* CD into your CD-ROM drive.
2. Make sure you have installed *ABC NewsLinks* onto your hard disk. If you have not, please follow the steps outlined in "Installing *ABC NewsLinks* for Windows" above.
3.
 - If your computer has Windows 3.1, from the Program Manager, open the Creative Wonders program group (or go to the ABCNEWS directory on your hard disk) and double-click on the ABC NewsLinks icon.

- If your computer has Windows 95 with Autoplay, skip to step 4.
 - If your computer has Windows 95 without Autoplay, click the Start button on the Taskbar. Select Programs, then Creative Wonders, then *ABC NewsLinks*.
4. The *ABC NewsLinks* setup window appears. Click the Start button to launch *ABC NewsLinks*. If the Start button is not active, click the Install button to install *ABC NewsLinks* (see "Installing *ABC NewsLinks* for Windows").

Un-installing ABC NewsLinks for Windows

You can remove all files from your computer by clicking on the Uninstall button in the Getting Started *ABC NewsLinks* setup window. Please note that this will not remove AOL or the Creative Wonders Registration File.

Creative Wonders Product Demos

You can preview other Creative Wonders products by clicking the PRODUCT DEMOS button in the setup window.

Optimizing your Windows System

Video

ABC NewsLinks requires a video mode that displays 256-colors or more. If you are using a video mode that displays 16 colors, you must switch to 256. If you do not know what video mode you are using, *ABC NewsLinks* will notify you if you need to change modes. *ABC NewsLinks* also supports video modes that display thousands or millions of colors (16- or 24-bit color). If your video card and monitor combination can display 16- or 24-bit color,

6 you can see higher-quality globe images by selecting one of these modes. However, because these video modes require the program to move more image data around your computer than 256-color mode, you will notice slower performance.

NOTE: We recommend you select 640x480 resolution so that the program fills up your entire screen. If you choose a higher resolution, the program appears in a window in the center of your screen.

Speed

There are several easy ways to make *ABC NewsLinks* operate faster:

- Install the program according to the instructions in this manual.
- Choose a 256-color video mode.
- Make sure no other programs are running.
- Under “Preferences” in the *ABC NewsLinks*: The Current Events Resource Edit menu, make sure that Small Globe Update and Grid Lines Redraw are set to “Restricted.” (PC only).

NOTE: If you are running Windows 3.1, we recommend using SMARTDrive version 5.0 that comes with MS-DOS 6.21 or higher or Windows 3.11. This version of the disk-caching program can speed up your CD-ROM considerably over previous versions.

Disk-caching (for Windows 3.1 Users Only):

Install a disk-caching program such as SMARTDrive, which comes with Windows and MS-DOS. SMARTDrive should have been installed automatically when you installed Windows. To check, look for a line containing the SMARTDRV command in your AUTOEXEC.BAT file.

To install SMARTDrive, follow these instructions:

1. Exit Windows.
2. From DOS, type the following command at the C: prompt: “c:\dos\smartdrv,” then press ENTER.

—or—

To load the SMARTDRV.EXE command into your AUTOEXEC.BAT file, please refer to your Windows manual and MS-DOS documentation.

Troubleshooting

If you have trouble running *ABC NewsLinks*, review the Help file on the CD, by clicking on the Help button in the *ABC NewsLinks* setup window. If you have questions on how to use *ABC NewsLinks*, please consult the On-Line Help; by first launching *ABC NewsLinks* 1.0, and then choosing “ABC NewsLinks Help...” from the Help menu in the upper right hand corner.

If neither the Read Me file or On-Line Help answer your questions, our Technical Support Department can help.

Contact us at:

Creative Wonders Technical Support
PO Box 9017
Redwood City, CA 94063-9017

Please provide the following information:

- Product name
- Model and configuration of your computer
- Amount and configuration of memory

- Any additional system information (like type and make of monitor, video card, printer, sound card, modem, etc.)
- Operating system version number
- Description of the problem you are experiencing

If you need to talk with someone immediately, call us at (415) 482-2400 Monday through Friday between 8:30 AM and 4:30 PM, Pacific Time. Or email us at: cwsupport@cwonders.com

If you live outside the United States, you can contact one of our other offices.
 United Kingdom: Electronic Arts, P.O. Box 835, Slough SL3 8XU, UK.
 Phone (753) 546465

Australia & New Zealand: Electronic Arts Pty. Limited, P.O. Box 432, Southport, QLD 4215, Australia. Within Australia, call (075) 711-811. Within New Zealand, call +61 75711 811 between 9AM and 5PM, Eastern Standard Time.

ABC NewsLinks User's Guide

Introduction

Welcome to *ABC NewsLinks: The Current Events Resource*

ABC NewsLinks provides an in-depth, historical perspective on today's news that helps you better understand the events that shape our world. By combining the news gathering expertise of ABC News with the exciting *WonderLink* online technology, *ABC NewsLinks* gives you the most sophisticated and up-to-date method of learning about current events. The CD-ROM contains a wealth of political, historical and geographical information about personalities, locations, trends, and issues. The *WonderLink* feature allows you to get daily updates of world news stories directly from ABC News and links those updates to related stories and interactive exhibits on the CD-ROM. This dual approach—merging past events with current news—gives depth and context for understanding why the world is the way it is and where it may be headed.

Explore Current Events

There are three main globes to explore in *ABC NewsLinks*. The Political Globe displays the nations of Earth and their international boundaries. The ABC Regional Globe shows the regions of the world as they are divided by ABC News. The Physical Globe shows a topographical view of Earth's land masses and terrain.

Depicting Earth as it is seen from space, each of these 3D Global Views offers a unique perspective for understanding current events. As you navigate the globe searching for information, you will experience the news by watching video documentaries, exploring timelines, reading news stories, investigating news beats, and a lot more. Using

10 *WonderLink*, your CD-ROM link to the online universe, you will always have the day's top stories and information at your fingertips. Your investigation will start in the Political Globe, where you will learn to use its many features to study the regions, countries, people, trends, and events making news.

Use On-Line Help

On-Line Help is available to you throughout *ABC NewsLinks*. It provides quick answers to common questions, detailed explanations of features, and step-by-step instructions for accessing information. To open On-Line Help, choose "ABC NewsLinks Help" from the Help menu. Select topics from the Help Contents list by clicking on them.

About the Glossary

A glossary in *ABC NewsLinks* explains what new terms mean. You can open glossary definitions by choosing "Glossary" from the Edit menu, or by clicking on the green colored words in articles or exhibits.

Access Information Quickly with Browsers

ABC NewsLinks contains two browsers: "Names & Faces" and "Exhibits." Open either browser from the Contents menu to view pictures of all the people or interactive exhibits you can investigate. Clicking on a picture links you directly to that person's biography or to the corresponding exhibit. To learn more about using the browser features, consult On-Line Help.

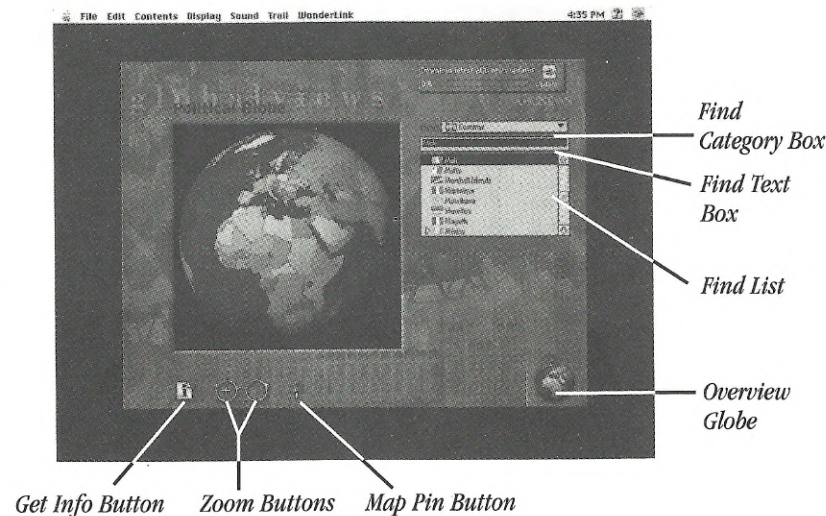
A Guided Tour of ABC NewsLinks:

11

Open the Political Globe

This user's guide will lead you through *ABC NewsLinks* by starting at the Political Globe, where you will investigate a specific country through news stories and information about the events and issues affecting the people living there. The Political Globe shows the continents of Earth as they look from space, with political borders between countries colored to show their position and relationship to neighboring countries.

If the Political Globe is not already open, choose "Political Globe" from the Contents menu.



Globe Control Buttons

Info button

Provides information about the current globe. Clicking on this button brings up a pop-up page describing how the information on the current globe was obtained and, in some cases, instructions about how to use the on-screen features.

Zoom buttons

Controls globe magnification. The lenses of the eyeglasses allow you to zoom the view in or out. The left lens zooms in to reveal more detail, while the right lens zooms out to provide a broader perspective of the world.

Map Pin button

Places a new map pin on the globe. Map pins mark locations to help measure distances or to keep track of specific locations. Each map pin can be labeled and saved. Notations can be attached to map pins as text and pictures.

Overview Globe

Indicates the area of the world being investigated. It places a white square over the area you are zoomed in on.

Direction Pointer

Lets you rotate globes. You can rotate the globe to find a country or region. To do this, move your pointer to the edge of the globe window. When your pointer turns into the Directional Pointer, click; the globe rotates in that direction.

The globe control buttons under the Political Globe also appear in other globes and in other screens.

Find Panel

To the right of the Political Globe is the Find panel, which you will use to locate political, geographical, and historical information about countries, regions, and trends. The Find panel is made up of three parts: the Find Category Box, where you can choose a category of information to browse, such as ABC News regions, groups and organizations, human rights, or natural disasters; the Find Text Box, where you can enter the name of a specific item you want to find; and the Find List, where you can scroll through and select specific items from all of the items in a category.

When you choose an item from either the Find Text Box or the Find List, the globe spins to reveal the geographical location of the item and labels it with an icon and the item name. Clicking on the item's icon or name on the globe or in the Find list will bring up the related information.

TIP: Often, the fastest way to find an item in a category is to begin typing its name in the Find Text Box. The Find list will automatically scroll to highlight the name closest to the one you typed. Once the correct item name is highlighted, press Enter/Return or click on the highlighted name to view the item.

Find Bosnia-Herzegovina

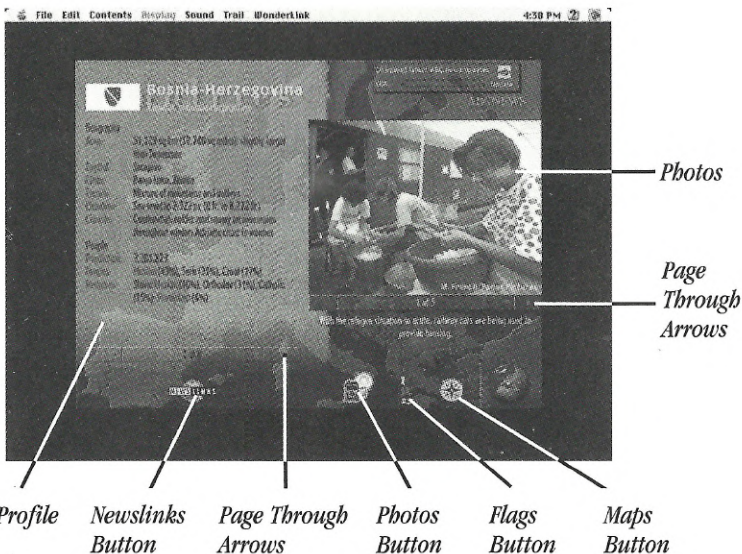
1. Place your pointer on the Find Category Box. Hold down your mouse button and choose the Countries category, if it is not already selected.
2. Click in the Find Text Box, then begin typing "Bosnia-Herzegovina." Or scroll through the list of countries in the Find List until you come to "Bosnia-Herzegovina."
3. Click on "Bosnia-Herzegovina" once to highlight it. Notice the globe spins to display Eastern Europe and identifies the country's location by outlining its borders and displaying the country name on the globe.
4. Also notice the country flag of Bosnia-Herzegovina appears below the Find panel.



Open the Bosnia-Herzegovina Country Profile

1. Double-click on the highlighted country name, "Bosnia-Herzegovina," in the Find list (or on the globe) to open its country profile. You can also click on the flag to access the country profile.
2. Once the profile appears you will hear the accepted Western pronunciation of the country name. The country profile contains text and images related to Bosnia-Herzegovina.
3. On the left side of your screen is a profile article containing important statistical information about Bosnia-Herzegovina's geography, people, government, currency, etc. This article also contains a brief history of the country and an overview of its politics, economy, society, and other background information. Use the arrows at the bottom of the article to page through it. (Note: Green colored words are linked to definitions in the Glossary).
4. On the right side of your screen you will see a photo with a caption describing it. By clicking on the arrow below the photo, you can scroll to the next image depicting life in Bosnia-Herzegovina.
5. You can access other information related to Bosnia-Herzegovina using the buttons at the bottom of the screen. Clicking on these buttons access photos, national flags, detailed maps, and NewsLinks to related stories.

TIP: Regional Profiles are similar to Country Profiles, but they allow you to explore the social, political, and economic issues affecting entire regions and continents. Within the twelve regions covered by ABC News, you can read articles, watch video documentaries, study photos and maps, and explore NewsLinks. Regional Profiles are accessible from the Contents menu, the Find panel (select "ABC Regions" in the Find category box), or as NewsLinks from related exhibits. For details about using Regional and Country Profiles, consult On-Line Help.



NEWSLINKS

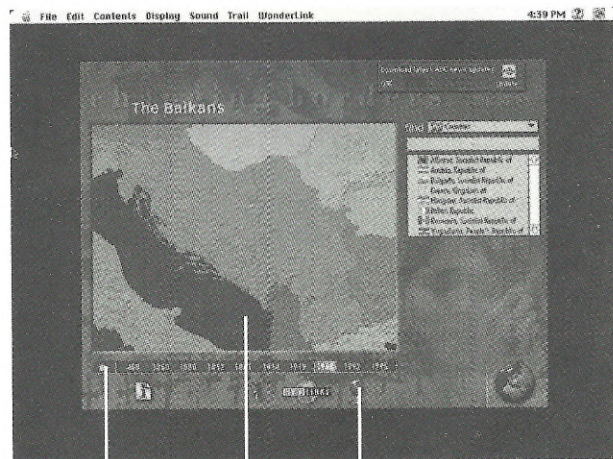
NEWSLINKS are news stories and exhibits related to the information displayed on screen. Clicking on the NEWSLINKS button opens a pop-up menu of related items to investigate: Regions, Hot Spots, Global Snapshots, Timelines, Global Trends, Country Profiles, and Biographies. To select a NewsLink to investigate, double click(PC) or single click (MAC) on the item's name in the pop-up menu.

Learn About Changing Borders In the Balkans Using NewsLinks

1. Click on the NEWSLINKS button at the bottom of the Bosnia-Herzegovina country profile screen to access a NewsLinks pop-up menu.
2. Double click on "Changing Borders: The Balkans" on the PC, or click & drag the cursor to "Changing Borders: The Balkans" on the Mac.
3. Notice a map of the region appears, while a narrator describes how the process of changing borders has dominated the region over the past 1500 years.
4. After the narration ends click on the play button below the map to see a timelapse sequence of how the borders of the Balkan states/countries have changed through time.
5. You can see the name for each color-coded region by clicking on it. You can also choose a specific country or region from the list appearing in the Find panel to learn the location and size of its borders in a certain year. Select a date on the timeline to see what the borders looked like in that year.

- 18 You can also access the “Changing Borders: The Balkans” story by opening the Contents menu and scrolling down to “Changing Borders.” When the sub-menu appears, click on “The Balkans.”

TIP: The Trail menu allows you to return to an item or country you have previously visited while using *ABC NewsLinks*. Choose “Trail” from the menu bar and hold down the mouse button to see the items you have already explored in the order you visited them. Scroll down the list until the item you want to revisit is highlighted, then release the mouse button.



Play Time
Sequence

Interactive
Map

Narration

Access Biography of Slobodan Milosevic Using NewsLinks

- 19
1. While exploring the “Changing Borders: The Balkans” exhibit, locate the NEWSLINKS button at the bottom of the screen.
 2. Click on the NEWSLINKS button to display a pop-up menu of items related to this region.
 3. Select the biography of Serbian leader, Slobodan Milosevic by scrolling up to “Biography: Slobodan Milosevic” and double-clicking on it.
 4. A pop-up window opens, displaying an enlargeable picture and a brief biography. Clicking on the picture enlarges it and displays a quote from Mr. Milosevic. Clicking on the enlarged picture reduces it.

You can also access the biography of Slobodan Milosevic using the Names & Faces browser. Select “Names and Faces” from the Contents menu. Click on the letter “M” in the alphabetical index at the bottom of the screen to jump to the first person’s name that begins with “M” or move your pointer to the right until it changes into a right Direction Pointer. Continue advancing through the illustrations of historically significant people until you see the picture of Slobodan Milosevic; double-click on his picture.

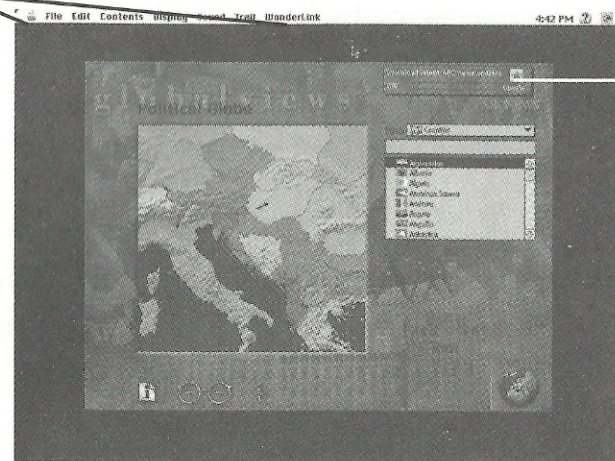
TIP: The Exhibits Browser functions very much like the Names & Faces browser. The Exhibits Browser (in the Contents menu) displays an overview of all of the interactive exhibits available in *ABC NewsLinks* and provides quick access to specific information. To learn more about using the browser features, consult On-Line Help.

Get Updates On the Latest Breaking News with WonderLink

Want to see if there are any current news updates about Bosnia-Herzegovina? Using *WonderLink*, your CD-ROM link to the online universe, you can receive daily updates from ABC News. *WonderLink* is a feature unique to *ABC NewsLinks*. It downloads daily news stories from ABC News and links them to related stories and exhibits on the *ABC NewsLinks* CD-ROM.

1. To download the day's top news stories using *WonderLink*, choose "Download Latest ABC News Updates" from the *WonderLink* menu or click on the Update button in the Online Status window in the upper right-hand corner of your screen.
2. *WonderLink* connects to ABC News, through America Online, and downloads the top stories of the day. The downloaded stories are automatically displayed on the globe (if you are currently viewing any one of the three globe screens) and in the Find list.

WonderLink
Pull Down
Menu



WonderLink
Status Bar

Read an ABC News Update Story and Use NewsLinks to Learn More

To illustrate how *ABC NewsLinks* utilizes these daily updates, let's assume you have just completed your daily *WonderLink* download and the top ABC News Update story is about South Africa and its current President, Nelson Mandela.

1. Double-click the story icon on the globe, or double-click its name in the Find list from the map pin category. An article and any accompanying photos will appear. To read the article, click on the forward and backward arrows.
2. Click on the NEWSLINKS button at the bottom of the ABC News Update window to access items on the *ABC NewsLinks* CD-ROM related to South Africa and/or Nelson Mandela. One of these items is "Timeline: South Africa."

Use the Timeline to Learn More About South Africa

Major political or societal events from the past become more interesting when you understand when they occurred and how they relate to other events. *ABC NewsLinks* features five interactive Timelines which provide valuable historical insight on key regions and topics.

To access the Timeline about South Africa:

1. Open the Contents menu and choose "Timeline."
2. Select "South Africa" in the Timeline sub-menu by clicking on it (or double-clicking on "Timeline: South Africa" in the NewsLinks pop-up menu at the bottom of the ABC News Update window.)
3. When the Timeline appears, you will hear a brief narrative introduction. You can then navigate backward or forward in time by moving the Direction Pointer to the left or right edge of the screen.
4. Click and hold down the Direction Pointer on the right edge of the screen until the year 1976 is in view. To learn about the Soweto Uprising that occurred in 1976, click on the date or accompanying image.

You can learn more about this country's history by clicking on other dates in the Timeline or clicking on the NEWSLINKS button at the bottom of the screen.

Investigate Hot Spots

Hot Spots highlight regions of conflict and turmoil, providing insightful background on these ongoing or potential flashpoints of economic, political, military, or medical crisis.

To find out if there are any Hot Spots related to South Africa:

1. Click on the NEWSLINKS button at the bottom of the South Africa Timeline exhibit.
2. Select "Economic World: South Africa" to bring up a Hot Spot story about recent economic developments in The Republic of South Africa. To read the story, click on the forward arrow below it.

You can also access Hot Spots by selecting them by category in the Find Category Box, or by choosing from the list of eleven Hot Spots categories in the Display menu. More information about Hot Spots is available in On-Line Help.

Follow ABC News Beats

What are the most important world issues covered by the ABC News team? *ABC NewsLinks* tracks nine ABC News Beats to help you gain insight into how they relate to current, everyday topics in the news.

1. To learn about the current global economic situation, select "Economics" from the ABC News Beats sub-menu or click on the NEWSLINKS button in the South African economy Hot Spots window and select "Beat: Economics."
2. On this page, you can read the article on the left, view an ABC News video documentary, or view several photos.
3. To watch the video documentary hosted by ABC News anchor Forrest Sawyer, click on the movie camera.
4. To view photographs, click on the photo camera.
5. If you would like to investigate topics related to global economics mentioned in the ABC News video, click on the NEWSLINKS button and select any of the related items.

- 24 To see the list of ABC News Beats, open the Contents menu and select “ABC News Beats.”

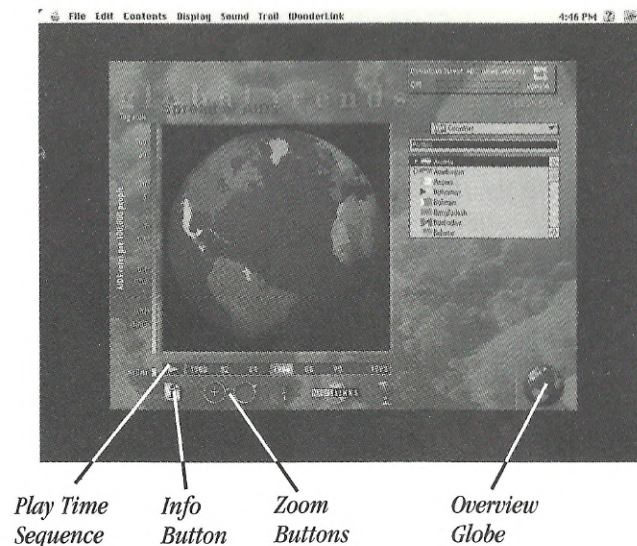
TIP: If you want to enlarge a video image to fill the entire screen, click the Super Play button below the image. While in Super Play mode, you can click anywhere on the screen to reduce the video image to its original size.

Explore Global Trends

Global Trends use a 3D global view to illustrate significant trends over time. One of the six Global Trends contained in *ABC NewsLinks* shows a timelapse sequence of how AIDS has spread throughout the world since 1980. To discover where AIDS originated and study its rate of growth:

1. Open the Contents menu and choose “The Spread of AIDS” from the “Global Trends” sub-menu.
2. You can start and stop the timelapse sequence by clicking on the play/pause button.
3. Clicking on a specific year, and from one year to the next, shows when AIDS first appeared in a region and the rate of its expansion.
4. See other regions and countries where AIDS has spread by rotating the globe.

TIP: To see greater or more general views of a region, click on the zoom in (“+”) or the zoom out (“-”) buttons below the map and timelapse control bar.



View Global Snapshots

Global Snapshots feature an account of how people live amid the social customs and systems adopted by a country. These summaries provide a travelogue of experiences for exploring and understanding cultures around the globe.

1. Open the Contents menu and choose “Global Snapshots.”
2. Choose the Global Snapshot you want to view from the sub-menu.

TIP: To start or stop the narration or adjust the volume in a Global Trend or Global Snapshot screen, use the pull-down Sound menu in the menu bar.

Other Features

Analyzing Statistics

ABC NewsLinks: The Current Events Resource contains a collection of numerical data that you can use to learn about countries. You can use the Globe Charts and Ranking Tables to analyze statistics related to agriculture, economy, environment, health, people, and more.

1. Open the Contents menu, select "Statistics."
2. Choose either the Globe Chart or Ranking Table view from the upper right of the screen or from the Statistics menu, then select categories and items from the pop-up lists to display specific statistical data.

Use the On-Line Help for detailed instructions on how to navigate around and use features on the statistics screens.

On-Line Help also contains detailed instructions on using other *ABC NewsLinks: The Current Events Resource* features, such as Printing, Searching by Keyword, Using Map Pins and Map Pin Lists, and Setting Preferences.

Credits

Developed by ABC, Creative Wonders & The MultiMedia Corporation

Executive Producer for ABCNews InterActive™: Robert J. Jordan

Executive Producer for Creative Wonders: Jonathan Denholtz

Producers: Jennifer M. Purdy (ABC), Lewis Strauss (ABC), Graham Bartram (MMC), Clifford Rosney (CW)

Assistant Producers: Yohko A. Fukuda (CW), Dan Salmon (MMC)

Software Design: Kevin Marks (MMC), Maf Vosburgh (MMC), Graham Bartram (MMC), Toby Doig (MMC),

Michael Walsh (MMC), Gordon Woodmansey (MMC)

Graphic Design & Art Direction: Nicholas Lynn (ABC)

Geographic Data and Globes: Philip Eales (Planetary Visions Ltd.), Kevin Tildsley (Planetary Visions Ltd.)

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Technical Director: Leonard Schneiderman

Writer: Les Blatt, Bruce Shlain

Copy Editor: Jay Rubin

Production Associates: Jerome Calimeri, Lauren Keller, Jenny Lim

Production Assistant: Lisa McCallum

Intern: Peter Rein

ABCNews Anchor: Forrest Sawyer

Narrator: Jenna Whidden

Sound Design: VideoHelper, New York, NY

Title Sequence: Barbara Gill, Lynn Latona

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Photo Researcher: Leora Kahn

Artists: Diane Becker, Itzik Harel, Karl Schatz

Imaging Support: Sally Fuji

Illustrator, Names & Faces: Gerald Andrea

Product Manager: Pamela Schaub

ABC News

Vice President, Business Development: William Abrams

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Assistant Producer: Yohko A. Fukuda

Product Manager: Tom Romary

Technical Director: Lee Powell

Windows Engineers: Ken Dorshimer, Sameer Tiwari

Macintosh Engineer: Gary Poon
 Testing Manager: Tim Le Tourneau
 Lead Testers: Kevin Gibson, Steve Johnson, Sarah Tilton
 Testing Team: Chris Garcia, Kirk Kirschenbauer, Paul Mathus, John Mowat, Stefan Nelson, Heather Regan, Rhonda Robb, Scott Schork, Kevin Seiter, Erik Zwerling
 Creative Services Manager: Greg Graalfs
 Online Graphic Designer: Phillip Suh
 Documentation and Help Text: Scott Anderson, Daniel Edelstein
 Help System: Patrick Schork
 Documentation Layout: Red Eye Design
 Package Design: Davison Design
 Administrative Support: Maryann Duringer
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